

INSTRUCTION

MixPad II 11C

● How to update the firmware of MixPad II 11C:

1. Download the firmware installation package from the website.
2. The update file "Mix_PadII_11C_Vx.xx.xx.upd" must be stored in the root directory of the USB flash drive.
3. Power the fixture with power adapter or battery and then turn off the fixture. Insert the USB flash drive into the Type-C port on the fixture and then turn on the fixture. When the screen shows "Found firware _Vx.xx.xx", press MODE button to select "UPDATE" and press the SWITCH button to start the firmware update.
4. Now the screen will show "FIRMWARE UPDATING". After the screen shows "FIRMWARE UPDATED", the fixture will enter the normal functional state.

● Precautions:

1. Ensure the USB flash drive is formatted to FAT, FAT32.
2. Please do not rename the updated file.
3. Please ensure the updated file is stored in the root directory of the drive, and only one firmware of the same fixture model can be reserved.
4. When upgrading the firmware, make sure that the fixture is powered on normally.

● Troubleshooting:

1. After inserting the USB flash drive with firmware and powering on, the fixture will enter the normal function state directly:
 - (1) Ensure the format of the USB flash drive is FAT or FAT32. If the format is not FAT or FAT32, please format the USB flash drive to FAT/FAT32 before copying firmware onto it.
 - (2) Check whether the firmware is put in, and the firmware name is correct; ensure the updated file is stored in the root directory of the drive, and only one firmware of the same fixture model can be reserved.
 - (3) Check whether the relevant sockets such as the Type-C conversion port of the USB flash drive are plugged in properly.
 - (4) If the USB flash drive still cannot be identified after following the steps mentioned above, please try another USB flash drive.